

# Blackboard Browser Requirements

To log in to Blackboard you must go to <http://ecourse.delmar.edu/>. Once in Blackboard, click the Check Browser link. This browser check will ensure your browser is configured so the complete functionality of this application is available to you. For each area checked, mandatory or recommended changes are indicated.



For list of supported browsers, please go to:

<http://kb.blackboard.com/pages/viewpage.action?pageId=25368512>

**1. Make sure the Java Runtime Environment is installed.** You will need to have the Sun Microsystems Java Runtime Environment (JRE) installed in order for certain areas of Blackboard to function properly. To download the latest version, please go to: <http://java.com/>

**2. Make sure that Javascript is enabled in the browser.** Javascript is enabled by default on all supported browsers. However, if you encounter problems with Blackboard please check your browser settings to make sure that Javascript is enabled.

## Internet Explorer

1. Open Internet Explorer.
2. Click Tools.
3. Click Internet Options.
4. Within Internet Options click the Security tab.
5. In the Security tab click the Custom Level button.
6. Scroll down the list (close to the bottom) and locate "Active Scripting" and select "Enable".

## Mozilla / Mozilla Firefox / Netscape

1. Open the browser.
2. Click Tools and then Options.
3. Click the Content button.
4. Within the Content section check the "Enable JavaScript" option to enable JavaScript or uncheck the JavaScript option to disable JavaScript.

**3. Make sure that cookies from third parties are allowed.**

Third party cookies are allowed by default on all supported browsers. If you experience problems staying logged in to Blackboard please check your browser settings to make sure you allow third party cookies.

## Internet Explorer

1. Within Internet Explorer, click the "Tools" menu and choose "Internet Options."
2. Click the tab labeled "Privacy."
3. Click the button labeled "Advanced."
4. Check the option labeled "Override automatic cookie handling."
5. Set "First-party Cookies" (and "Third-party Cookies, if you wish) to "Accept."
6. Click "OK" to save changes and close the dialog box.

## Firefox for Windows and Mac OS X

1. Open Options dialog box:  
**Windows** within Firefox, click the "Tools" menu, then click "Options."  
When using **Mac OS X** Click the "Firefox" menu, then click "Preferences."
2. In the left-hand column, click the icon labeled "Privacy."
3. Click "Cookies," then click the option labeled "Allow sites to set cookies."
4. Click "OK" to save changes and close the dialog box.

## Safari for Macintosh OS X

1. Within Safari, click the "Safari" menu and choose "Preferences."
2. Click the icon labeled "Security."  
**To enable cookies:** Set the option labeled "Accept Cookies" to "Always."
3. Click "OK" to save changes and close the dialog box.

**4. Pop-up blockers**

While using Blackboard, if you are unable to view discussion postings, quiz windows, and download links, then you may need to disable pop-up blocking for your Blackboard website.

1. Open Internet Explorer
2. Click on Tools menu
3. Select Pop-up Blocker
4. Select Turn Off Pop-up Blocker